

	Coviu	Doxy.me	Skype	Vidyo	Zoom
	coviu.com	doxy.me	skype.com	vidyo.com	zoom.us/healthcare
Compliance					
Australian Privacy Principles (APPs)	NO	NO	NO	NO	NO
General Data Protection Regulation (GDPR) - Europe	NO	YES	NO	NO	NO
Health Insurance Portability and Accountability Act (HIPAA) - USA	NO	YES	NO	YES	YES
Health Information Technology for Economic and Clinical Health Act (HITECH)	NO	YES	NO	NO	NO
Payment Card Industry Data Security Standard (PCI)	NO	NO	NO	NO	NO
Personal Information Protection and Electronic Documents Act (PIPEDA)	NO	YES	NO	NO	YES
Mobile App					
Web Browser	YES	YES	YES	YES	YES
iOS	NO	NO	YES	YES	YES
Android	NO	NO	YES	YES	YES
Data Storage/Security					
Cloud-based storage	YES	YES but cannot store any patient identifiable information	NO	Information not available	YES but for meeting recordings only. Zoom does not access PHI and does not store information that is transmitted
Encrypted security	YES	YES	NO	YES	YES
Host Country	Australia	USA	USA	USA	USA
Features					
Telephone call-in	Information not available	YES	YES	NO	YES
Record meetings	Information not available	NO	NO	Information not available	YES
PMS/EMR Software integration	Cliniko, Halaxy, Nookal	Information not available	Information not available	Information not available	Coreplus, GetHealthie, Halaxy, Power Diary
Allows for multiple clinicians	YES	YES	YES	YES	YES
Allows for multiple practice locations	YES	YES	YES	YES	YES
Appointments scheduling	YES	YES	Information not available	YES	YES
Live Chat with individual clients	YES	YES	YES	YES	YES
Live Chat with groups	Information not available	YES	Information not available	YES	YES
Whiteboarding	YES	Information not available	YES	YES	YES
Share screens (test results, resources, etc)	YES	YES	YES	YES	YES
Meeting reminders	YES	YES	YES	Information not available.	YES
Support					
Free Trial	YES	YES	YES	YES	YES
Pricing					
Plans accessible on website	YES	YES	YES	NO	YES
Custom Packages	NO	NO	NO	NO	NO
Monthly Plan	Starts at AUD \$19.95/user	Basic plans are free to use. Professional plans start at USD \$35.00.	FREE	Information not available. There is a specific Healthcare Edition plan	Basic plans are free to use. HIPAA/PIPEDA plans start at USD \$200.00 per month per account, which comes with 10 hosts.

Note: Information current as of 1st April 2020. "Yes" does not imply that the feature is included in the monthly plan price indicated in the table. It means that the feature is available and there may/maynot be an additional cost of including this feature in the monthly plan. "Information not available" means that the information was not available on the company's website and does not mean that the service/feature is unavailable in the software. The information provided is not intended to be a substitute for professional advice, which should be tailored to your individual circumstances. Similarly, the products and services referred to here are for your information only, and we advise that you exercise your own judgment before deciding to use a product or service. The information provided does not constitute any form of endorsement by Dietitian Connection.

GPDR, HIPAA, HITECH, PIPEDA not required for Australian Health practitioners

